



## DVR & HD Digital Receiver Self-Install Guide

Let's get connected. Use this guide to install your Midco<sup>®</sup> DVR or HD digital receiver. With just a few easy steps, you'll be ready to go.



## Required to Start

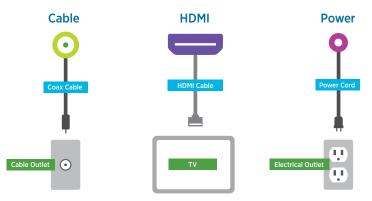
- Your DVR or HD digital receiver serial number (from the back of your equipment)
- Your Midco account number
- Your TV remote plus batteries installed in your cable box remote

#### Cable box serial number (SN) : \_\_\_\_\_

Midco account number:

### Connect & Activate

- Connect a coax cable from your cable wall outlet to the Cable In (RF In) connection on your DVR or HD digital receiver. Make sure the connection is finger tight.
- Connect the HDMI cable from your HDMI connection on your HDTV to the HDMI connection on your cable box.
- 3. Plug the power cord into your cable box and then into an electrical outlet.



- 4. Turn on your TV, and make sure volume is on.
- 5. Using your TV remote, change the **TV input setting** to the **proper HDMI input** used to connect the DVR. Confirm that a TV picture shows.
- Activate your cable box online at Midco.com/CableTVSupport. Locate the Activate My Equipment area. Enter your cable box serial number, and click Activate Now.
  - Although your cable box may have working channels, it needs to activate to ensure you receive the correct channels in your cable TV package.

# Complete Equipment & Remote Setup

- Confirm that your channel lineup and on-screen guide are loading. Your cable box may take up to 15 minutes to begin downloading, and full program information may take one hour.
- When the download is complete, press Guide on your Midco remote to scroll and confirm you're receiving channels provided in your cable package. (See package details at Midco.com/ChannelLineups.)
- Program your Midco remote control using these starter steps. Get more details in your remote user guide or at Midco.com/CableTVSupport under Remote Controls. (Note that remote models may vary.)
  - a. Turn on your TV.
  - b. Simultaneously press the **OK/SEL** button and the TV button until the TV button lights up.
  - c. Repeatedly press the CH<sup>^</sup> button until the TV turns off.
  - d. Press the TV button to store the code. Once the TV shuts off, confirm you selected the right code by pressing POWER. The TV will turn back on and display your cable channels.

If your cable box won't power on, if you don't have the right channels or if you need other assistance, contact us for help.

## What's Next

### **Know How to Troubleshoot**

Having trouble with your cable TV? Check out **Midco.com/CableTVSupport** for a host of resources. Learn how to program your remote, use your on-screen guide and more.

### **Return Old Cable Box**

If you have an old Midco cable box , be sure to return it. Just package it up in the box that came with your new cable box, which also includes a prepaid return label. Or you can drop the box off at your local Midco Customer Experience Center.



### Midco.com/Support

Midco.com/Contact | 1.800.888.1300

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