

How to read your monthly statement.

Review this quick guide to better understand your new Midco® statement. For more information, call 1.800.888.1300 or visit [Midco.com/Support](https://www.midco.com/Support).


AMOUNT DUE, PAY BY DATE, ACCOUNT NUMBER
 Use your account number when inquiring about any customer service issues or when using online bill pay through [Midco.com/MyAccount](https://www.midco.com/MyAccount). To avoid a late fee, please pay the total amount due by date indicated.

ACCOUNT INFORMATION
 This shows the name and address that receive Midco services (may or may not differ from billing address).

NEWS FROM MIDCO
 Read important messages about service updates, new programming, and products for your area.

PAYMENT OPTIONS
 For your convenience, there are several ways to pay for your Midco services. For easy online bill pay, register at [Midco.com/MyAccount](https://www.midco.com/MyAccount) today!

Page 1 of 12


Contact Us: [Midco.com](https://www.midco.com) or 1.800.888.1300

Thank you for choosing Midco. We appreciate your business and look forward to serving you for years to come.

News from Midco!
 Effective October 1, 2023, you will see a 1% increase in local taxes for Metro Transportation and Housing added to your statement in accordance with state requirements.


 Minnesota's Telephone Assistance Plan (TAP) and the Lifeline Assistance program make home phone services more affordable to eligible households. Find program details and how to apply at [Midco.com/InternetAssistance](https://www.midco.com/InternetAssistance) or contact us at 1.800.888.1300.

 Learn more about discounted home phone or internet services through Lifeline or the Affordable Connectivity Program at [Midco.com/InternetAssistance](https://www.midco.com/InternetAssistance) or contact us at 1.800.888.1300.

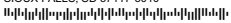
 We know that you'll appreciate the difference that Midco's Internet access brings to you. If you have internet service questions, contact us at [Midco.com/Contact](https://www.midco.com/Contact) or call 1.800.888.1300.

Payment Options
Online: [Midco.com/MyAccount](https://www.midco.com/MyAccount). Phone: 1.800.888.1300.
 EFT: Currently enrolled in Automatic Payment.

Detach and enclose the portion below with your payment. Please write your account number on your check. Do not send cash.


PO BOX 5010, SIOUX FALLS, SD 57117-5010
 Electronic Service Requested

Total Amount Due	Do Not Remit
Pay By	11/04/23
Account Number	00000000

Statement Code 001	
See above for payment options. Make checks payable to:	
MIDCONTINENT COMMUNICATIONS PO BOX 5010 SIOUX FALLS, SD 57117-5010 	

Total Amount Due	\$XX.XX
Pay By	11/04/23
Account Number	00000000

New Charges Summary	
Internet Services	XX.XX
Additional Internet Services	XX.XX
Additional Discounts	-XX.XX
Other Charges & Adjustments:	XX.XX
Taxes, Surcharges & Fees	XX.XX
Total New Charges	\$XX.XX

Current Billing Summary	
Previous Balance	XX.XX
Current Amount Before Savings	XX.XX
Total Monthly Savings	-XX.XX
Total Amount Due	\$XX.XX

You Saved \$5.95 This Month	
Internet Promo	-X.XX

NEW CHARGES SUMMARY	
View monthly charges billed in advance depending on services: Internet and phone (includes leased equipment).	

CURRENT BILLING SUMMARY	
See balance, payments received, new charges and amount due.	

SUMMARY OF SAVINGS	
See promotional and/or service discounts.	

REMITTANCE FORM	
Return this with payment in the enclosed envelope. Be sure you can see the Midco address in the envelope window. No remittance is necessary if you have recurring payments through auto-pay or Midco online bill pay.	

The number of pages and detail in your statement will vary depending on services, charges and usage.

INTERNET DETAIL
Summary of usage charges.

ADDITIONAL INTERNET SERVICES
Equipment lease and related charges.

ADDITIONAL DISCOUNTS
Promotional and other savings not included in package discounts.

OTHER CHARGES AND ADJUSTMENTS
ON Demand and pay-per-view purchases.

TAXES, SURCHARGES & FEES
Mandated taxes, surcharges and fees (by service).

Page 2 of 12

Contact Us: Midco.com or 1.800.888.1300

Total Amount Due \$XX.XX
Pay By 11/04/23
Account Number 000000000

Internet Services \$X.XX	Frequently Asked Questions
Midco Internet 750 10/13-11/12 X.XX Surf with speeds up to 750 Mbps down & 40 Mbps up.	What are State and Local Taxes? State, local and municipal governments mandate these taxes on equipment and services.
Additional Internet Services \$X.XX	What is the Affordable Connectivity Program? The Affordable Connectivity Program (ACP) is a government program designed to assist qualifying households pay for broadband internet. Visit Midco.com/InternetAssistance for more information.
Midco Wi-Fi Mo. Lease 10/13-11/12 X.XX Midco Wi-Fi Licensing Fee 10/13-11/12 X.XX	What is Midco's policy on refunds for credit card transactions? When a customer pays money on an account by credit or debit card, and there needs to be a partial or full refund to that card because of the customer's transaction, it is Midco's policy to issue a credit to the customer's account as long as it is within 30 days of the credit transaction. If there was an error in the amount charged to card by Midco, we may issue a credit to the customer's credit card with a manager's approval.
Additional Discounts -\$X.XX	What is Midco's policy for returned payments? If any payment is returned unpaid, Midco will apply a fee to your next monthly statement. The fee will be determined by the maximum non-sufficient funds (NSF) fee allowed by applicable law.
Internet Promo (10/2023-10/2024) -X.XX	For customers who have authorized recurring payments: You authorize Midco to make a one-time electronic funds transfer (EFT) from your account to collect a fee. The fee will be determined by the maximum non-sufficient funds (NSF) fee allowed by applicable law.
Other Charges & Adjustments: \$X.XX	
Self-Installation Kit Fee 10/13 XX.XX Auto Pay Credit Campaign 10/15 -X.XX	
Taxes, Surcharges & Fees \$X.XX	
Internet	
County Transit Sales Tax X.XX Local Sales Tax X.XX State Sales Tax X.XX	

FREQUENTLY ASKED QUESTIONS

Additional details about service charges, fees, taxes, surcharges and other Midco service information.

Saving is simple.

When you give \$75, you get \$75. It's a win-win. Sign up a loved one to Midco* by sharing your unique code and earn in return.

Midco.com/ConnectAFriend

Offer only available to new residential customers adding Internet, TV and/or phone services to a Midco-eligible area. Offer restrictions apply. Limit of seven referrals from each \$75 in account credits per customer per year. Visit Midco.com/ConnectAFriend for more info.

CURRENT MONTH'S SERVICES AND CHARGES

ADDITIONAL PHONE SERVICES
Long distance, directory assistance and operator-assisted calls.

TELEPHONE DETAIL
Summary of usage charges on each phone line.

Page 2 of 4

Contact Us: Midco.com or 1.800.888.1300

Total Amount Due \$XX.XX
Pay By 12/28/23
Account Number 000000000

Phone Services \$X.XX	Telephone Detail																																																																																																																																																																																																																		
Local Home Phone Line 12/07-01/06 X.XX	Directory Listing This is how your directory listing will appear in the local telephone directory. If you wish to make changes to your directory listing, please log in to Midco.com. XXX-XXX-XXXX																																																																																																																																																																																																																		
Additional Phone Services \$X.XX	805-484-6196 Long Distance Charges																																																																																																																																																																																																																		
For Telephone (XXX-XXX-XXXX) X.XX Long Distance Charges 12/03 X.XX Caller ID 12/07-01/06 X.XX	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Date</th> <th>Time</th> <th>Number</th> <th>Destination</th> <th>Duration</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>11/07</td><td>02:58 pm</td><td>XXX-XXX-XXXX</td><td>RAPID CITY, SD</td><td>3:12</td><td>X.XX</td></tr> <tr><td>11/08</td><td>10:55 am</td><td>XXX-XXX-XXXX</td><td>SIOSSON, SD</td><td>4:12</td><td>X.XX</td></tr> <tr><td>11/08</td><td>12:13 pm</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>2:36</td><td>X.XX</td></tr> <tr><td>11/09</td><td>02:48 pm</td><td>XXX-XXX-XXXX</td><td>BISMARCK, ND</td><td>0:18</td><td>X.XX</td></tr> <tr><td>11/10</td><td>12:45 pm</td><td>XXX-XXX-XXXX</td><td>BISMARCK, ND</td><td>0:18</td><td>X.XX</td></tr> <tr><td>11/10</td><td>03:58 pm</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>1:48</td><td>X.XX</td></tr> <tr><td>11/11</td><td>08:01 pm</td><td>XXX-XXX-XXXX</td><td>DUPREE, SD</td><td>0:12</td><td>X.XX</td></tr> <tr><td>11/12</td><td>04:19 pm</td><td>XXX-XXX-XXXX</td><td>DUPREE, SD</td><td>0:12</td><td>X.XX</td></tr> <tr><td>11/13</td><td>10:15 am</td><td>XXX-XXX-XXXX</td><td>DUPREE, SD</td><td>0:12</td><td>X.XX</td></tr> <tr><td>11/13</td><td>10:18 am</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>1:30</td><td>X.XX</td></tr> <tr><td>11/14</td><td>10:05 am</td><td>XXX-XXX-XXXX</td><td>DUPREE, SD</td><td>0:42</td><td>X.XX</td></tr> <tr><td>11/15</td><td>10:19 am</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>2:08</td><td>X.XX</td></tr> <tr><td>11/15</td><td>01:07 pm</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>3:42</td><td>X.XX</td></tr> <tr><td>11/16</td><td>09:53 am</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>1:18</td><td>X.XX</td></tr> <tr><td>11/20</td><td>03:50 pm</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>4:24</td><td>X.XX</td></tr> <tr><td>11/20</td><td>04:23 pm</td><td>XXX-XXX-XXXX</td><td>STURGIS, SD</td><td>0:48</td><td>X.XX</td></tr> <tr><td>11/22</td><td>07:30 am</td><td>XXX-XXX-XXXX</td><td>LAPLANT, SD</td><td>0:56</td><td>X.XX</td></tr> <tr><td>11/22</td><td>10:46 am</td><td>XXX-XXX-XXXX</td><td>MITCHELL, SD</td><td>1:00</td><td>X.XX</td></tr> <tr><td>11/22</td><td>10:47 am</td><td>XXX-XXX-XXXX</td><td>MITCHELL, SD</td><td>1:36</td><td>X.XX</td></tr> <tr><td>11/22</td><td>12:32 pm</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>4:54</td><td>X.XX</td></tr> <tr><td>11/22</td><td>01:50 pm</td><td>XXX-XXX-XXXX</td><td>MITCHELL, SD</td><td>1:48</td><td>X.XX</td></tr> <tr><td>11/22</td><td>10:46 am</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>0:24</td><td>X.XX</td></tr> <tr><td>11/27</td><td>10:57 am</td><td>XXX-XXX-XXXX</td><td>MITCHELL, SD</td><td>2:12</td><td>X.XX</td></tr> <tr><td>11/27</td><td>11:04 am</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>1:18</td><td>X.XX</td></tr> <tr><td>11/27</td><td>11:40 am</td><td>XXX-XXX-XXXX</td><td>EAGLEBUTTE, SD</td><td>0:30</td><td>X.XX</td></tr> <tr><td>11/27</td><td>12:08 pm</td><td>XXX-XXX-XXXX</td><td>RAPID CITY, SD</td><td>3:30</td><td>X.XX</td></tr> <tr><td>11/27</td><td>12:17 pm</td><td>XXX-XXX-XXXX</td><td>RAPID CITY, SD</td><td>0:06</td><td>X.XX</td></tr> <tr><td>11/29</td><td>01:15 pm</td><td>XXX-XXX-XXXX</td><td>YANKTON, SD</td><td>2:18</td><td>X.XX</td></tr> <tr><td>11/29</td><td>03:19 pm</td><td>XXX-XXX-XXXX</td><td>DUPREE, SD</td><td>0:48</td><td>X.XX</td></tr> <tr><td>11/29</td><td>06:21 pm</td><td>XXX-XXX-XXXX</td><td>YANKTON, SD</td><td>0:12</td><td>X.XX</td></tr> <tr><td>11/30</td><td>02:38 pm</td><td>XXX-XXX-XXXX</td><td>YANKTON, SD</td><td>0:06</td><td>X.XX</td></tr> <tr><td>11/30</td><td>03:12 pm</td><td>XXX-XXX-XXXX</td><td>DUPREE, SD</td><td>0:42</td><td>X.XX</td></tr> <tr><td>11/30</td><td>06:30 pm</td><td>XXX-XXX-XXXX</td><td>YANKTON, SD</td><td>0:12</td><td>X.XX</td></tr> <tr><td>11/30</td><td>06:40 pm</td><td>XXX-XXX-XXXX</td><td>YANKTON, SD</td><td>0:06</td><td>X.XX</td></tr> </tbody> </table>	Date	Time	Number	Destination	Duration	Amount	11/07	02:58 pm	XXX-XXX-XXXX	RAPID CITY, SD	3:12	X.XX	11/08	10:55 am	XXX-XXX-XXXX	SIOSSON, SD	4:12	X.XX	11/08	12:13 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	2:36	X.XX	11/09	02:48 pm	XXX-XXX-XXXX	BISMARCK, ND	0:18	X.XX	11/10	12:45 pm	XXX-XXX-XXXX	BISMARCK, ND	0:18	X.XX	11/10	03:58 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	1:48	X.XX	11/11	08:01 pm	XXX-XXX-XXXX	DUPREE, SD	0:12	X.XX	11/12	04:19 pm	XXX-XXX-XXXX	DUPREE, SD	0:12	X.XX	11/13	10:15 am	XXX-XXX-XXXX	DUPREE, SD	0:12	X.XX	11/13	10:18 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	1:30	X.XX	11/14	10:05 am	XXX-XXX-XXXX	DUPREE, SD	0:42	X.XX	11/15	10:19 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	2:08	X.XX	11/15	01:07 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	3:42	X.XX	11/16	09:53 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	1:18	X.XX	11/20	03:50 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	4:24	X.XX	11/20	04:23 pm	XXX-XXX-XXXX	STURGIS, SD	0:48	X.XX	11/22	07:30 am	XXX-XXX-XXXX	LAPLANT, SD	0:56	X.XX	11/22	10:46 am	XXX-XXX-XXXX	MITCHELL, SD	1:00	X.XX	11/22	10:47 am	XXX-XXX-XXXX	MITCHELL, SD	1:36	X.XX	11/22	12:32 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	4:54	X.XX	11/22	01:50 pm	XXX-XXX-XXXX	MITCHELL, SD	1:48	X.XX	11/22	10:46 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	0:24	X.XX	11/27	10:57 am	XXX-XXX-XXXX	MITCHELL, SD	2:12	X.XX	11/27	11:04 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	1:18	X.XX	11/27	11:40 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	0:30	X.XX	11/27	12:08 pm	XXX-XXX-XXXX	RAPID CITY, SD	3:30	X.XX	11/27	12:17 pm	XXX-XXX-XXXX	RAPID CITY, SD	0:06	X.XX	11/29	01:15 pm	XXX-XXX-XXXX	YANKTON, SD	2:18	X.XX	11/29	03:19 pm	XXX-XXX-XXXX	DUPREE, SD	0:48	X.XX	11/29	06:21 pm	XXX-XXX-XXXX	YANKTON, SD	0:12	X.XX	11/30	02:38 pm	XXX-XXX-XXXX	YANKTON, SD	0:06	X.XX	11/30	03:12 pm	XXX-XXX-XXXX	DUPREE, SD	0:42	X.XX	11/30	06:30 pm	XXX-XXX-XXXX	YANKTON, SD	0:12	X.XX	11/30	06:40 pm	XXX-XXX-XXXX	YANKTON, SD	0:06	X.XX
Date	Time	Number	Destination	Duration	Amount																																																																																																																																																																																																														
11/07	02:58 pm	XXX-XXX-XXXX	RAPID CITY, SD	3:12	X.XX																																																																																																																																																																																																														
11/08	10:55 am	XXX-XXX-XXXX	SIOSSON, SD	4:12	X.XX																																																																																																																																																																																																														
11/08	12:13 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	2:36	X.XX																																																																																																																																																																																																														
11/09	02:48 pm	XXX-XXX-XXXX	BISMARCK, ND	0:18	X.XX																																																																																																																																																																																																														
11/10	12:45 pm	XXX-XXX-XXXX	BISMARCK, ND	0:18	X.XX																																																																																																																																																																																																														
11/10	03:58 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	1:48	X.XX																																																																																																																																																																																																														
11/11	08:01 pm	XXX-XXX-XXXX	DUPREE, SD	0:12	X.XX																																																																																																																																																																																																														
11/12	04:19 pm	XXX-XXX-XXXX	DUPREE, SD	0:12	X.XX																																																																																																																																																																																																														
11/13	10:15 am	XXX-XXX-XXXX	DUPREE, SD	0:12	X.XX																																																																																																																																																																																																														
11/13	10:18 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	1:30	X.XX																																																																																																																																																																																																														
11/14	10:05 am	XXX-XXX-XXXX	DUPREE, SD	0:42	X.XX																																																																																																																																																																																																														
11/15	10:19 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	2:08	X.XX																																																																																																																																																																																																														
11/15	01:07 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	3:42	X.XX																																																																																																																																																																																																														
11/16	09:53 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	1:18	X.XX																																																																																																																																																																																																														
11/20	03:50 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	4:24	X.XX																																																																																																																																																																																																														
11/20	04:23 pm	XXX-XXX-XXXX	STURGIS, SD	0:48	X.XX																																																																																																																																																																																																														
11/22	07:30 am	XXX-XXX-XXXX	LAPLANT, SD	0:56	X.XX																																																																																																																																																																																																														
11/22	10:46 am	XXX-XXX-XXXX	MITCHELL, SD	1:00	X.XX																																																																																																																																																																																																														
11/22	10:47 am	XXX-XXX-XXXX	MITCHELL, SD	1:36	X.XX																																																																																																																																																																																																														
11/22	12:32 pm	XXX-XXX-XXXX	EAGLEBUTTE, SD	4:54	X.XX																																																																																																																																																																																																														
11/22	01:50 pm	XXX-XXX-XXXX	MITCHELL, SD	1:48	X.XX																																																																																																																																																																																																														
11/22	10:46 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	0:24	X.XX																																																																																																																																																																																																														
11/27	10:57 am	XXX-XXX-XXXX	MITCHELL, SD	2:12	X.XX																																																																																																																																																																																																														
11/27	11:04 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	1:18	X.XX																																																																																																																																																																																																														
11/27	11:40 am	XXX-XXX-XXXX	EAGLEBUTTE, SD	0:30	X.XX																																																																																																																																																																																																														
11/27	12:08 pm	XXX-XXX-XXXX	RAPID CITY, SD	3:30	X.XX																																																																																																																																																																																																														
11/27	12:17 pm	XXX-XXX-XXXX	RAPID CITY, SD	0:06	X.XX																																																																																																																																																																																																														
11/29	01:15 pm	XXX-XXX-XXXX	YANKTON, SD	2:18	X.XX																																																																																																																																																																																																														
11/29	03:19 pm	XXX-XXX-XXXX	DUPREE, SD	0:48	X.XX																																																																																																																																																																																																														
11/29	06:21 pm	XXX-XXX-XXXX	YANKTON, SD	0:12	X.XX																																																																																																																																																																																																														
11/30	02:38 pm	XXX-XXX-XXXX	YANKTON, SD	0:06	X.XX																																																																																																																																																																																																														
11/30	03:12 pm	XXX-XXX-XXXX	DUPREE, SD	0:42	X.XX																																																																																																																																																																																																														
11/30	06:30 pm	XXX-XXX-XXXX	YANKTON, SD	0:12	X.XX																																																																																																																																																																																																														
11/30	06:40 pm	XXX-XXX-XXXX	YANKTON, SD	0:06	X.XX																																																																																																																																																																																																														
Taxes, Surcharges & Fees \$XX.XX																																																																																																																																																																																																																			
Phone																																																																																																																																																																																																																			
Federal Access X.XX																																																																																																																																																																																																																			
Federal Excise Tax X.XX																																																																																																																																																																																																																			
Universal Service Fee X.XX																																																																																																																																																																																																																			
Local Number Portability X.XX																																																																																																																																																																																																																			
County Govt 911 Emergency Surcharge X.XX																																																																																																																																																																																																																			
Carrier Connect Assessment X.XX																																																																																																																																																																																																																			
Access Recovery Charge X.XX																																																																																																																																																																																																																			
Telecom Resale Services X.XX																																																																																																																																																																																																																			
Grass-Receipts Tax X.XX																																																																																																																																																																																																																			
Local Sales Tax X.XX																																																																																																																																																																																																																			
State Sales Tax X.XX																																																																																																																																																																																																																			

Automatic Payment Authorization (EFT)

To pay online, visit midco.com and register for My Account.

Please debit my:

Checking Account (enclose a voided check)

Savings Account (enclose a voided deposit slip)

I (we) authorize Midcontinent Communications to initiate entries to my (our) account described for my (our) monthly bill beginning with next month's statement. I (we) understand that the current month's charges must be paid separately by check or credit card.

Signature _____ Signature (if required for a joint account) _____

This authority is to remain in full force and effect until Midco has received written notification from me (or either of us) of its termination allowing Midco at least 45 days prior to next processing date. Status to be advised about any electronic payments return "NSF" (non-sufficient funds) your account will be assessed the maximum NSF fee allowed by applicable law.

AUTOMATIC PAYMENT AUTHORIZATION FORM
Electronic funds transfer (EFT) authorization form if you want your payments automatically debited from a bank account each month.

The number of pages and detail in your statement will vary depending on services, charges and usage.