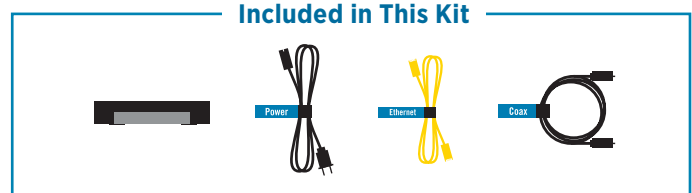


Self-Install Guide

Wireless Modem

You are about to show the world what a technical wizard you are by installing your new wireless modem. Truth is, it's easy – but no one needs to know that!



1

Before you begin, write down the serial number (S/N) and the last four characters of the CM MAC found on the bottom of the modem. These will become your Wi-Fi network name and password, and are required for setup.

Example: S/N 266053814 = Password: 266053814, and CM MAC 5039554C5B8A = Network: 5B8A

Serial Number or SN:

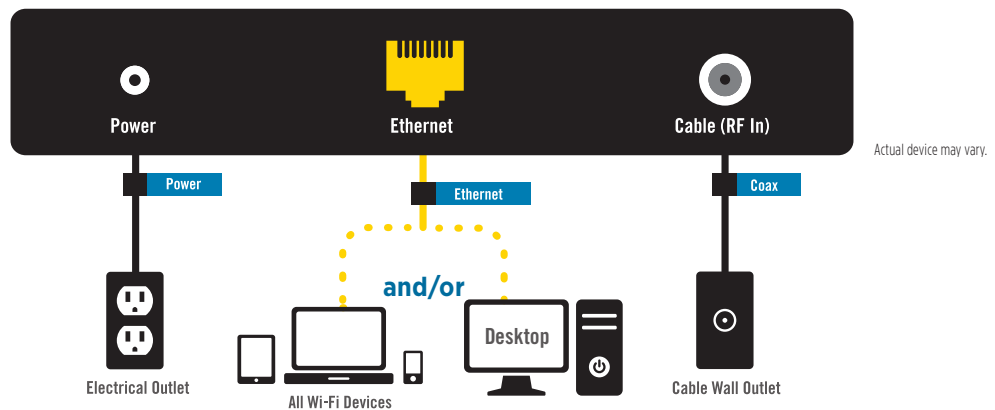
CM MAC

2

Connect and Power Up

1. Connect a coax cable from your **cable wall outlet** to the **Cable** (RF In) connection on your modem. Make sure the connection is finger tight.
2. Connect the Ethernet cable from your **modem's Ethernet** connection to your **desktop (non-Wi-Fi) computer's Ethernet** connection.
3. Wi-Fi Devices: An Ethernet cable is not required for setup. See step 2 for Wi-Fi set up and log in after modem setup is complete.
4. Plug the power cord into your **modem**, and then into an **electrical outlet**.

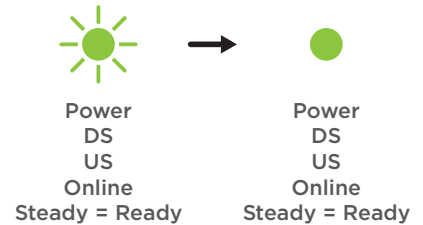
Back of Wireless Modem



Visit Midco.com/TechTips for DIY videos, activation and FAQ.

2

Wait for the Power, DS (Downstream/Receive), US (Upstream/Send) and Online connection lights on the front of the modem to stop flashing and remain lit. This process may take up to 15 minutes as the modem connects to Midco's network.



If the modem doesn't light up or does not connect to the Internet:

1. Turn off your computer.
2. Unplug the modem power cord from the electrical outlet. If applicable, unplug the router power cord from the electrical outlet.
3. Wait 15 seconds, and then plug modem power cord back into the electrical outlet. Wait for the Power, DS, US and Online lights on the front of the modem to stop flashing and remain lit. Then plug the router cord into the electrical outlet, if applicable.
4. Restart your computer and/or wireless devices.

3

For Wi-Fi setup and login for your computer, go to Midco.com/TechTips, and click **Wireless Setup**. Select your operating system. Here are some brief instructions for two common operating systems.

Windows 8 & 7

1. In the lower right of your desktop, click the **wireless network icon** (looks like five signal bars).
2. Select a wireless network to join. Click **Connect**.
3. Enter the Wi-Fi password (network key).
4. Click **OK**. To confirm that you're connected to Wi-Fi, click the **wireless network icon**. The word **Connected** should appear by the connected Wi-Fi network.

Mac OS X

1. In the upper right of your desktop, click the **AirPort icon** (looks like radio waves).
2. Select a wireless network to join.
3. Enter the **Wi-Fi password** (network key).
4. Click **OK**. To confirm that you're connected to Wi-Fi, click the **AirPort icon**. A check mark should appear next to the connected Wi-Fi network.

4

For Wi-Fi setup and login for your mobile devices, go to Midco.com/TechTips, and click **Wireless Setup**. Select your wireless device type or brand. Here are some brief instructions for two common device types.

iOS/Apple Devices:

1. Go to **Settings**.
2. Select **Wi-Fi**. Make sure Wi-Fi is **On**.
3. Select a wireless network to join.
4. Enter the **Wi-Fi password** (network key).
5. Select **Join**. A check mark should appear next to the connected Wi-Fi network.

Android Mobile Devices:

1. Go to **Settings**.
2. Choose **Wi-Fi**. Make sure Wi-Fi is turned **On**.
3. Select a wireless network to join.
4. Enter the **Wi-Fi password** (network key).
5. Select **Connect**. The word **Connected** should appear by the connected Wi-Fi network.